

IMPORTANT NOTICE



In response to the economic impact experienced by residents during the coronavirus pandemic, Northern Lancaster County Authority suspended assessing late fees and interest on outstanding sewer balances beginning April 1, 2020. However, the Authority will resume charging late fees and interest effective October 1, 2021.

Outstanding balances incur a 10% penalty if payment is not received by the due date as well as 1.5% interest calculated monthly.

We recognize some circumstances create financial hardships. We recommend contacting the office in these instances to setup a payment plan agreement. This agreement is an arrangement between yourself and the Authority stating that you will remit monthly payments to reduce the outstanding balance. If you have not previously defaulted on a prior agreement with NLCA, the Authority will waive additional penalty and interest fees providing you remain in compliance with the agreement. A lien is placed on the property when the account balance reaches \$500 to protect the Authority. Entering into an agreement plan may postpone pursuit of additional legal actions.

If you wish to discuss your account, contact the office Monday through Thursday between 8:00 - 2:00 at (717) 445-7553 or email khoman@nlcaonline.com.