

Quarterly Information

We previously discussed the importance of eliminating all possible sources of inflow and infiltration into our sanitary system. To further help you understand why it is necessary to prevent this additional water from entering the sewer line, we have provided some links on our website to direct you to videos that address this very thing. To access these videos and numerous other informative material, visit us at www.nlcaonline.com.

Keep in mind that quarterly bills are mailed at the beginning of January, April, July and October and payments are due at the end of those months. A 1.5% interest rate is assessed on all past due balances on the 5th of every month and a 10% penalty is assessed on the unpaid sewer rate (currently \$20.95 on a \$209.50 charge) on the 5th after the sewer payment due date. Please ensure your payments reach us in time to avoid these extra charges on your account.